

State University of New York
Purchase College

RFP SU-101217 Admissions Technology Solution
Proposals Due: November 30, 2017 at 1:00PM

Additional Questions and Answers

1. Q: Could you please let us know whether we are required to submit a separate cost proposal in a separate sealed envelope, or if pricing information can be included in the main response?

A: All proposals should come in a sealed envelope or package. A separate, additional sealed envelope/pkg is not required for the cost section of the proposal. The cost part can be included in the proposal.

2. Q: Also, would be possible to supply a copy of the proposal document in Microsoft Word format?

A: Unfortunately we cannot provide a word document, only the PDF version is available.

3. Q: Page 5, Section B, Paragraph 6 (Implementation Strategy), Item C-Can greater detail be provided, or an estimate made as to how many records this would entail, and how many fields are in each record? Is it documents and/or metadata? Please expand on requirement.

A: As far as fields go we are estimating about 1,000 fields, our application alone has 300 fields. We are estimating we will have about 32,000 records by implementation, however it could change depending on how many more contacts we receive between now and implementation.

4. Q: Page 6, Section B, Paragraph 8 (Communications Tool), Item D -Please describe in greater detail what is desired for tele-counseling and automated calling services. Specifically, does SUNY want to connect to a VOIP system to place calls, or to place calls from within the application? Please provide more detail on your ideal or the preferred way for this to work.

A: The tele-counseling portion is if we wanted to do outreach to applications/admits/deposited students using our current students to call. So the ability for student workers to call and track their interactions with the prospective student would be needed. We would also like the ability to use a VOIP system if possible. We would record a general message and then send the message to the students phone.